Evan B. Grill

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Evan is a recent graduate, with experience in data science, looking to begin a career in software development.

EXPERIENCE

IT Technician IV, University of Nevada, Reno Libraries, Reno, NV   January 2015 - Present
Print media production for main library of a university population of over 25,000 students, staff, and faculty.
- Lead and supervise a team of 20 student workers, including training and scheduling.
- Supervise production printing operations for academic and university related wide-format printing.
- Supervise an additional 50 student workers from other departments in the evenings.
- Maintenance (physical/technical) of computer hardware including Desktops, Printers, and electronics.
- Acted as a stakeholder for internal tool development.

Lead Lab Technician, McClelland Labs, Inc., Sparks, NV   April 2011 - January 2015
World renowned metallurgical laboratory specializing in optimized precious metals extraction methods for the mining industry.
- Led and supervised 8 employees in a bench scale lab. Included training and coordinating schedules.
- Quality control and assurance for test procedures and results.
- Coordinated and completed multiple different types of tests with overlapping schedules.
- Maintained inventory of over 30,000 material samples ranging in scale from grams to metric tonnes.

Mac Specialist, Apple, Inc., Reno, NV   May 2009 - October 2010
Retail arm of the largest consumer electronics company in the world. Produces Mac computers, iPhones, and iPods.
- Created passion for Apple products in customers and developed relationships with local businesses.
- Troubleshooted and repaired the range of Apple devices.
- Led one-on-one and group lessons and workshops with a variety of Apple software.

Help Desk Technician, University of Nevada, Reno Libraries, Reno, NV   October 2006 - June 2008
Frontline technical support for a university population of over 25,000 students, staff, and faculty..
- Assisted faculty, staff, and students with computer related issues both in-person and over-the-phone.
- Supervised computer labs and assisted users with questions regarding software from Microsoft, Adobe, and others.
- Took notes at weekly meetings and prepared minutes to be distributed afterwards.

Customer Service Manager, Circuit City Stores, Inc., Las Vegas, NV   January 2004 - January 2006
- Managed a customer service staff of 12 employees. Included training and scheduling.
- Opened and closed tills, audited drawers, and investigated discrepancies.
- Supervised and reconciled store inventory on a semi-annual basis.

EDUCATION

University of Nevada, Reno, Reno, NV   Graduated: May 2019
B.S. Computer Science and Engineering (Mathematics Minor)
- Cumulative GPA: 3.0
- Coursework Emphasis: Data Science/Big Data

Truckee Meadows Community College, Reno, NV   Graduated: December 2014
A.S. Computer Science, A.S. Mathematics
- Cumulative GPA: 3.77
- Coursework Emphasis: Project Management and Software Engineering

SKILLS

Hardware: PCs, Macs, Mobile, Printers (desktop and wide-format), POS Systems, Computer Internetworking
Operating Systems: Microsoft Windows, Mac OS X, Linux, iOS
Software Development: C/C++, Python, PHP, SQL, Hadoop/Spark, MPI, Git
Professional: Scheduling, Interpersonal relations, Leadership

References available upon request.